



WARRANTY REQUEST

Warranty Department
(888) 423-8922 Opt 4

Quantumwave Laser products are warranted to be free of manufacturing defects for a period of one year from date of purchase. The manufacturer will repair or replace any product that has been deemed to have a manufacturing defect. Failure due to improper use or handling or unauthorized opening of the case will not be covered by the manufacturer's warranty. THANK YOU for following these instructions in order to speed the repair and return of your product.

STEP 1: Connect with Warranty Department.

Please EMAIL warranty@quantumwavelasers.com or CALL 888.423.8922 Opt 4 for Return Materials Authorization Number (RMA#). Shipping instructions will be provided at that time.

IMPORTANT: Write the RMA# on the OUTSIDE of shipping box.

RMA # _____

STEP 2: Print the following information.

Laser Serial # _____ Color: Silver Violet
 Probe Model # _____ Serial # _____
 _____ Model _____ Serial # _____
 _____ Model _____ Serial # _____

Charger & Cable Included? Yes / No Probe Cable Included? Yes / No

WARRANTY ISSUE:

Detailed description of each product and problem: _____

Purchaser Name: _____

Purchase Date: _____ Warranty Return Date: _____

RETURN MAILING ADDRESS / NO P.O. BOXES PLEASE:

Name: _____

Address (No PO Boxes): _____ Apt / Suite: _____

Address: _____ Country _____

City: _____ State/Prov: _____ Zip/Postal Code: _____

Daytime Phone: _____ Cell: _____

Email address: _____

NOTE: Please make certain this completed form is included with the returned unit, otherwise delays in processing may occur. Average return time is 10-14 business days from day received.